

AIM Discussion: Student Centered Experience

Drs. Albieri and Troilo

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Dr. Troilo

- Summarized the importance of continuing and development the academic advising and remediation programs. There may be a need for expanding psychological counseling services.
- Discussed the gap exams and providing the students with formative feedback. We also see them as a tool for board prep in the third year. This opened up a broader conversation about board prep programs, which I will work on developing (earlier more frequent review sessions).
- Discussed the development of Teaching Technologies and we had a demonstration of the lightboard.
- Touched on Microcredentials, which will be a topic going forward.

Dr. Albieri

- Student-centeredness is at the core of the Office of Student Affairs' (OSA's) mission.
- The office of student affairs makes concerted efforts to listen to student feedback and concerns in order to address students' needs.
 - OSA uses data and a 'hear-to-the-ground' approach to monitor and better understand students' needs. OSA measures and monitors all touch points of the student experience, starting from recruitment to interview day to orientation and after matriculation.
 - Feedback mechanisms include incoming student surveys, interview day surveys, town hall meetings, meetings with student council, and the exit surveys conducted by the office of Institutional Research.
- The main goal of the OSA is to ensure that our students are successful academically, clinically and professionally. To that end, the OSA organizes a series of workshops to address issues ranging from study strategies to stress management to career development. See appendix A for a sample list of workshops.
- Current student-related issues recently identified include
 - Increase in Mental health needs
 - Solution: creation of resource webpage <https://www.sunyopt.edu/education/student-life/mental-health>
 - Addition of mental health resources to SafeInSight app for mobile phones
 - Concern about perceived lack of study space
 - Solution: One classroom (1118) and one conference room (Folsom) are now available as study spaces during assigned hours
 - A grid of all study spaces available on campus and times when these spaces are occupied was sent to the entire students community to allow for better planning (see Appendix B).

- 24 additional seating spaces were added to the library while the new study carrels are not installed. The carrels have been delivered but, due to wrong parts, they have not been assembled yet.
- A heat map showing usage patterns of the 2nd and 14th floor methods labs was sent to the entire student community. The heat map clearly indicates the time of the day when labs are most used, allowing students to better plan their practice sessions (see Appendix C).
- Noise due to construction:
 - Solution: OSA met with facilities to address noise issues. As a result, construction was rescheduled to times that do not conflict with classes.

Appendix A. Sample list of workshops/activities organized by Office of Student Affairs:



T Chats

(and other Student Affairs sponsored events)

Date	Skills/Conversation		Time	Location
Wednesday, September 12	Nuts and Bolts of 1st Year Experience – BSK (Class of 2022)		Noon	101
Thursday, September 20	Nuts and Bolts of 2nd Year Experience – BSK (Class of 2021)		Noon	101
Monday, September 24	Stress Management with Dr. Greenberg		4:15 p.m.	103
Tuesday, September 25	Study Strategies with Dr. Petersen		Noon	101
Wednesday, September 26	Stay Afloat With Good Notes: The Art of Effective Note Taking		Noon	222
Monday, October 1	Time Management & Self-Control		Noon	103
Tuesday, October 2	Student Affairs Comes to You		Noon	Room 300
Wednesday, October 3	Mental Health Group Counseling session		Noon	206
Tuesday, October 9	2022 Meets the President		Noon	103
Monday, November 5	Class of 2022 Check-in		Noon	103
Tuesday, November 13	Career Planning – Dr. Nguyen		Noon	Student Affairs Conference Room
Wednesday, November 14	Stress Management with Dr. Greenberg		Noon	101
Thursday, November 15	Debt Management – Mr. Cavallaro		Noon	Student Affairs Conference Room

Appendix B. Sample Study Space Occupancy Grid

Room Occupancy Chart
SUNY College of Optometry

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Room 1118 (new)	AM	Busy: 8:00 a.m. - noon	AM	AM	Busy: 8:00 a.m. - 5 p.m.	Busy: 9:00 a.m. to 3:30 p.m.	AM
	PM	PM	PM	PM	After 5 p.m.	Available : After 4 p.m.	PM
Room 222	Available: Early morning until noon	Busy: 8 a.m. - 1 p.m.	Available: Morning until 2 p.m.	AM	AM	AM	AM
	Busy: 12:00 p.m. to 9:30 p.m.	PM	Busy: 2:20 p.m. - 3:40 p.m. Available after 4 p.m.	PM	PM	PM	PM
Room 206	Available: Early morning until noon	AM	Available: Morning until 3 p.m.	AM	AM	AM	AM
	Busy: 12:00 p.m. to 9:30 p.m.	PM	Busy: 3:30 p.m. to 9:30 p.m.	PM	PM	PM	PM
Room 207/207A	AM	Available until noon	Available: Morning until 4 p.m.	Busy: 10:00 a.m. to 4:00 p.m.	Busy: 10:00 a.m. to 4:00 p.m.	AM	AM
	PM	Busy: 1:00 p.m. - 4 p.m.	Busy: 4:30 p.m. to 8:30 p.m.	Available: after 4 p.m.	Available: after 4 p.m.	PM	PM
Room 101	Available: AM	Busy: 8:00 a.m. - Noon;	Busy: 8:00 a.m. - Noon;	Busy: 8:00 a.m. - Noon;	Busy: 8:00 a.m. - Noon;	8:30 a.m. - 5 p.m.	AM
	1:00 p.m. - 5:00 p.m.	1:00 p.m. - 5:00 p.m.; 6:20 p.m. to 8:50 p.m.	1:00 p.m. - 5:00 p.m.; 6:20 p.m. to 8:50 p.m.	1:00 p.m. - 5:00 p.m.; 6:20 p.m. to 8:50 p.m.	1:00 p.m. - 5:00 p.m.; 6:20 p.m. to 8:50 p.m.		Available: After 5 p.m.
Room 103	Busy: 8:00 a.m. - Noon	Busy: 8:00 a.m. - Noon	Busy: 8:00 a.m. - Noon	8:00 a.m. - Noon	8:00 a.m. - 5 p.m.	AM	AM
	1 p.m. until building closes	1:00 p.m. - 6 p.m. 6:20 p.m. to 8:50 p.m.	1:00 p.m. - 6 p.m. 6:20 p.m. to 8:50 p.m.	1:00 p.m. - 4 p.m. 4 p.m. - 5:30 p.m.; 6:20 p.m. to 8:50 p.m.		Available: after 5 p.m.	PM

Appendix C. Sample Heat Map Showing Method Lab Usage

2nd Floor Methods Lab

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
6:00-7:00AM							
7:00-8:00AM	17	17	25	17	5	0	
8:00-9:00AM	20	38	27	16	6	1	
9:00-10:00AM	127	57	39	12	11	4	
10:00-11:00AM	65	50	161	30	19	17	10
11:00AM-12:00PM	47	61	42	40	28	6	5
12:00-1:00PM	65	178	137	166	51	16	21
1:00-2:00PM	149	53	49	43	58	17	13
2:00-3:00PM	46	135	31	125	31	16	20
3:00-4:00PM	66	24	39	31	51	6	9
4:00-5:00PM	90	70	67	93	67	8	7
5:00-6:00PM	31	60	36	44	39	6	15
6:00-7:00PM	32	33	33	13	15	4	7
7:00-8:00PM	15	18	20	6	10	1	4
8:00-9:00PM	4	21	12	0	3	0	5
9:00-10:00PM	4	7	10	1	7		2
10:00-11:00PM							